

Service Manual



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Care and Maintenance



Refer to the product user manual 99682 for complete care instructions. Gloves and protective clothing should always be worn when carrying out cleaning procedures in accordance with facility guidelines.

This product should always be cleaned regularly, prior to usage by a new patient, and when used by a patient known or suspected of having an infection.

Cleaning and Disinfecting

All surfaces can be cleaned by wiping with a disposable cloth moistened with hand hot water and a neutral detergent. Rinse using clean water, dry with paper towels.

When used by a patient known or suspected of having an infection, this piece of equipment should be disinfected. After washing, wipe over with NaDCC at 1,000 ppm of available chlorine (or other chlorine releasing agent). Alternatively wipe over with a 70% Isopropyl Alcohol wipe.



Care Cautions

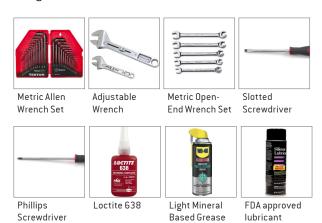
Do not use Hypocarbonate or Phenol based cleaning agents. Do not use any volatile liquids such as thinners or petroleum. Do not pressure wash the chair.

Do not use abrasive compounds or pads.

Tests show that undiluted Dettol may damage paint and plastic parts if prolonged contact is allowed.

Required Tools

The following tools may be required to perform service outlined in this guide:





Screwdriver

Service must only be performed by authorized and trained personnel. All tools can be dangerous if used incorrectly.

Based Grease

Service Checklist

The following components must be checked:



Casters

- 1. Caster operation
- 2. Visual check
- 3. Replacement and Adjustment



- 1. Lever operation
- 2. Armrest operation
- 3. Footrest operation
- 4. Chair brackets
- 5. Visual check



Mechanical

- 1. Mechanical locking cylinder
- 2. Securing hardware and components
- 3. Visual check



- 1. Replacement and Adjustment
- 2. Securing hardware and components
- 3. Visual check



PTS System (if applicable)

- 1. Transfer bar
- 2. Securing hardware and components
- 3. Visual check

Maintenance Checklist

Records should be kept of all maintance and service checks performed on the unit.

Daily Checks	Monthly Checks	Annual Checks
Caster operation	Inspection Checklist	Locking cylinder
Hardware secure	(Page 7)	Review daily checks
Cushions secure		Review monthly checks
Visual check		
Cleaning		

Maintenance Parts

Use only Human Care parts for maintenance and service of this product. This guide includes a list of available parts (see: Replacement Parts). Whenever a recommended replacement is indicated, refer to this list.

Casters

1. Caster Operation

Casters have three functions controlled by the caster control pedal. Green (dark grey) lever caster provides steering capability only. Light grey lever casters provide braking capability.



Caster Lock Function

Light grey lever engaged will lock the caster in place. Check to ensure the locking mechanism holds the chair in place when engaged. If it does not, the caster will need to be replaced.



Caster Free Function

When the light grey lever is in a neutral position, it allows the wheels to swivel and rotate freely.

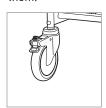


Steering Function

When the green/dark grey lever is engaged it will lock into place at 0 and 180 to assist in moving the chair in a straight line.

2. Visual check

Check that the casters and caster components do not show signs of wear or damage. If signs of wear or damage are evident, replace them.



Warning! If the casters are replaced incorrectly, the maneuvrability and braking capability of the chair could be compromised!

3. Replacement

Set the chair in the flat configuration and turn it over with the casters pointing upwards.



Replacment of Caster Assembly

Apply the brake and remove the locking screw with a 5mm Allen Key ①. Pull out the complete caster assembly. Tighten replacement in position with existing locking screw.



Warning! If the the braking mechanism does not hold the chair in place while engaged, the caster will need to be replaced.

Frame

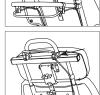
1. Knob and Lever Operation

The Convertible Chair has three threaded adjusting knobs and two levers. The lever function is to allow tilt/recline adjustment when activated, and to "lock" when released. The knob function is the allow headrest/footrest adjustment when loosened, and to "lock" when tightened.



Threaded Adjustment Knobs

The adjustment knobs should move freely both left and right to tighten and in and out to adjust. It should not bind or experience friction between the black mounting brackets otherwise the chair may not lock properly in position.

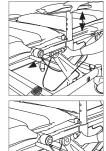


Release Levers

Ensure the head of the release linkage is secure and operating correctly. Check all bolts and nuts.

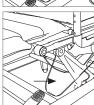
2. Armrest Operation

Armrests function as a security barrier when in the supine position.



Armrest Function

Ensure that the armrests are secure and slide smoothly up and down. Check the height adjustment knob on both armrests and ensure that the armrest can be locked in each allocated position.



Side Screen and Components

Ensure that the side screen is present, secured and void of any damage and sharp edges. Ensure that the end stop is present and secure.

3. Footrest Operation

The footrest can be rotated through 90° of motion.



Rotation

Ensure that the footrest can rotate to 90° and that all retainer buttons are present and secure.

4. Chair Brackets

Chair brackets can be damaged when left unfolded after use. Impacts with doorways, beds and other equipment can result in failure of the bracket arm to rotate and fold away.



Ensure that all four brackets can rotate and lock properly as indicated. 1 Bracket raises and locks 2 Bracket extends and locks 3 Bracket rotates and locks 4 Bracket rotates and locks.



Individual brackets can be replaced by the removal of two countersunk socket head screws. Removing additional screws with break down the chair bracket arm into individual components if replacement is required.

5. Visual check

Visually check the frame for defects, weld defects, bends or any damaged components. Ensure all components are present and secure.

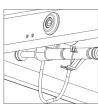


If any components show signs of wear or visible damage, or are missing or not secure, discontinue use of the chair and replace components. The chair must not be used as any damaged/missing components may compromise the safety or correct operation of the chair.

Mechanical

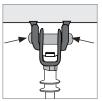
1. Locking cylinder

The locking cylinder ensures correct operation of the chair.



Safety Check

Check the brass fittings on the end of each cable to ensure they are secured with the brass nut and operating correctly. There should be between 2mm and 6mm of movement of the cable stop end.



Replacement

The locking cylinder can be removed from the chair by unscrewing two sets of socket screws. The socket head screws are attached to a hollow-center threaded rod. Note: Removal of one socket screw will allow the threaded rod to be pulled out from the locking cylinder bracket.



Components

The locking cylinder cable can be removed by loosening the brass locking nut. Once the nut is loosened, the cable can then be removed from the slotted arm on the locking spring.

2. Securing hardware and components

Ensure that all fasteners and components are securely fastened and that none are missing or damaged in any way.

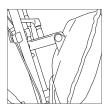
3. Visual check

Visually check the cables to ensure they are not frayed, loosened or damaged in any way.

Cushions

1. Replacement and Adjustment

Ensure that all cushions are operating as intended and are not damaged or missing components. Replace if necessary.



Head and Body Cushion Adjustment

Ensure that the levers for the head cushion are functioning to allow for height, depth and angle adjustment. Ensure that the cushions are secure and undamaged and that the spacers are present on the back frame where the cushion rests.



Head and Body Cushion Replacement

Both the head and body cushions are affixed to the frame with screws. From the rear of the cushion, untighten the screws to remove.



Footrest Adjustment

The footrest is comprised of two pieces, one of which lays on the other unless the footrest is extended. The lower cushion may be replaced if damaged.



Footrest Replacement

In order to replace a damaged footrest cushion, you must first pry loose the black plastic top plate with a flat edge screwdriver. Set the top plate aside to be re-used and remove the five black fasteners.



Once the black top plate is removed, you will have access to the screws securing the cushion. Remove five screws surrounding the perimeter of the cushion, followed by the three screws securing the footrest to the bottom plate. Once all screws are removed, the footrest is released and can be replaced.

2. Securing hardware and components

Ensure that spacers are present and undamaged on the front cushion. Check all screws to ensure that they are holding the cushions firmly in place. If the screws rotate when tested, they must be replaced. Take extra care not to strip and screws.

3. Visual check

Visually check the cushions for tears or damage. Clean or replace as necessary.

PTS System

1. Transfer Bar

If the chair is equipped with a Patient Transfer System, the system must be checked.



Crank Handle

Check the crank handle for any damage and confirm functionality. The handle should turn freely.



Lubrication Points

Lubricate the crank handle joints with an FDA approved grease. Lubricate the "0" ring (located in the plastic piece at the end of the transfer bar that rests in the bracket).

2. Securing hardware and components

Ensure that all screws are present and secure in the transfer bar.



Locking Button

The transfer bar features a silver locking button that must be checked to ensure it is secure and operating correctly. The lock button ensures that the transfer bar remains in the correct length when adjusted.

3. Visual check

Visually check the transfer bar for damage or loose screws. Check the transfer bar straps and the transfer sheets to ensure that they are not frayed or damaged in any way. Do not use if any components are damaged or missing.

Inspection Checklist

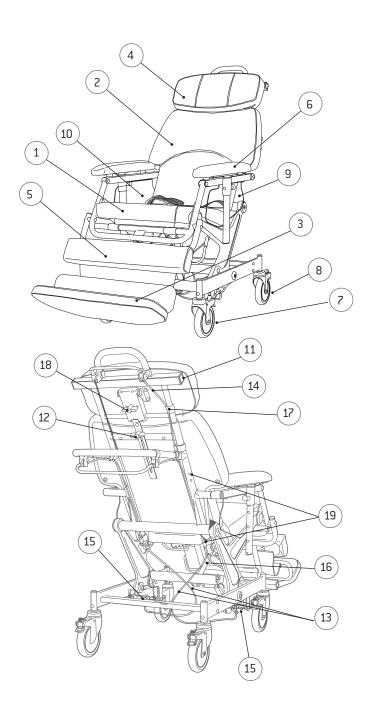
Final Inspec	tion and Test Check Record				
Model	H-250	Serial Number			Prepared by
Date		Location			
Casters			Good	Unacceptable	Additional Comments
Checked for	caster lock function				
Checked for	caster free function				
Checked two	front casters swivel locked	at 0° and 180°			
Checked clea	arance between foot pedal a	nd cross rail			
Checked bra	ke pedal linkages				
Firm and sec	ure fitting				
Damage to c	asters or caster mounting				
Frame					
Checked for	weld defects				
Checked for	bent/damaged components				
Checked side	escreens				
Locking Cyli	nders				
Brass fitting	secure				
Clearance 2r	mm to 6mm				
Release lever free to move					
Linkage head operation					
Head of release linkage is secure					
Upper and Lo	ower Bracket Arms				
Checked for	security				
Checked rota	ation in both axis and all posi	tions			
Safety Arms					
Checked saf	ety arms for freedom of mov	ement			
Checked loci	king knob engages in each po	osition			
Checked tha	t end stop screw is present a	and secure			
Cushions					
Checked that all cushions are secure and undamaged					
Checked that all spacers are present on the seat cushion					
Checked the head cushion locking handle security and operation					
Checked the	head cushion height adjuste	er security and operation			
Checked that all the buffers are present					
	t all footrest retention butto	ns are present and secur	е		
Checked the	footrest cushion				

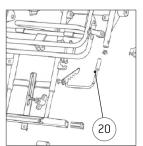
Replacement Parts

H250 Parts

	Part No.	Description	Unit of Measure
Cus	hions		
1	T4072-117	Seat Cushion	EA
2	T4073-117	Back Cushion	EA
3	T4074-117	Footrest	EA
4	T4075-117	Headrest	EA
5	T4076-117	Calf/Heel	EA
6	T4077-117	Armrest	EA
Cast	ters and Side Shi	elds	
7	T4071	6" Caster Directional/Lock ¹	EA
8	T4070	6" Caster/Total Lock ²	EA
9	T4098	Side Shield - Left	EA
10	T4099	Side Shield - Right	EA
Part	S		
11	T4081	Plastic Collar	EA
12	T4083	Knob Assembly	EA
13	T4088	Cable Assembly, Tilt	EA
14	T4090	Cable Assembly, Recline	EA
15	T4092	Cylinder, Locking, Tilt	EA
16	T4096	Cylinder, Locking, Recline	EA
17	T4113	Clamp, Cable Guide	EA
18	TH3005	Headrest Knob, Plastic, Locking	EA
19	T4079	Clamp, Cable Guide (two cables)	EA
20	TH3010	Lever, Footrest, Angle Adjustable	EA

¹Front left caster only ²Rear casters(both) Front caster(right)





Replacement Parts

Patient Transfer System H-250

	Part No.	Description	Unit of Measure
1	B1007	Chair Bracket w/Bearing - Black	EA
2	b1028	14" Post Bed, Standard	EA
3	b1031-10	Non-Slip Cover, Sheet	EA
4	b1056	Transfer Bar, Standard	EA
5	b1079	Sheet Clip, Plastic	EA
6	b1080	Plastic Plug, Black	EA
7	b1190	Extruded Bed Clamp Assembly	EA
8	b1073	Transfer Strap, Grey 58"	EA
Complete system : Model no.b2004e (home care use)			

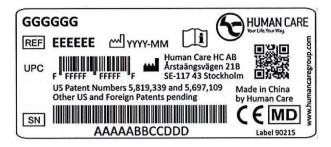


Product Label

The product label contains information about the device and is located on the right side, close to the mast.

This product has been tested by an accredited test institute and complies with the necessary requirements in accordance with medical requirements. The product is CE marked in accordance with Directive 93/42/EEC or Regulation 2017/745 as Class I product.

Sample label:



Product Symbols

Symbols on the unit and product label:

C€	CE Marking
~~	Date of manufacture
	Manufactured for Human Care
Ť۵	Maximum load
\bigcap i	Instructions: Read the instructions and make sure you understand them before use
REF	Part number/reference number
Million Discount Disc	Serial number
\triangle	Warning
Z	The device contains electronics and it must be recycled appropriately
★	Applied part type B: approved for physical contact with patients (IEC 60601-1)
MD	Medical Device

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